

Privacy Policy for SOC Center Services

Effective Date: 2023-06-01

1. Introduction

Welcome to SafeNet Technologies ("we," "us," or "our"). We are committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you use our SOC Center services ("Services"). By using our Services, you consent to the practices described in this policy.

2. Information We Collect

We may collect and process the following categories of personal information:

2.1. Information You Provide:

- Contact Information: Names, email addresses, phone numbers, and business addresses.
- Account Information: Usernames, passwords, and other authentication information.
- Communication Data: Records of your interactions with us, including emails, chat logs, and phone call recordings.

2.2. Information We Collect Automatically:

- Log Data: Information about your use of our Services, including IP addresses, browser types, and access times.
- Device Information: Information about the device you use to access our Services, such as device type and operating system.
- Usage Data: Information about your interactions with our Services, including pages visited and features used.

3. How We Use Your Information

We may use your personal information for the following purposes:

- **To Provide and Improve Services:** We use your information to deliver and enhance our SOC Center services, including monitoring and responding to security threats.
- **Communication:** We may contact you to provide important updates, respond to your inquiries, and deliver customer support.

- **Security:** Your information is essential for maintaining the security and integrity of our Services and to protect against security threats.
- **Compliance:** We may use your information to comply with legal obligations and industry standards.

4. Sharing Your Information

We may share your personal information with the following entities:

- **Service Providers:** We may engage third-party service providers to assist us in delivering our Services, subject to confidentiality obligations.
- **Legal Compliance:** We may disclose your information to comply with applicable laws, regulations, or legal processes.

5. Your Choices

You have certain rights regarding your personal information, including the right to access, correct, or delete your data. Please contact us at [Provide Contact Information] to exercise these rights.

6. Data Security

We take data security seriously and employ industry-standard security measures to protect your information. However, no method of data transmission or storage is entirely secure, and we cannot guarantee absolute security.

7. Changes to this Privacy Policy

We may update this Privacy Policy to reflect changes in our practices or for legal and regulatory reasons. Any changes will be posted on our website, and the revised policy will be effective upon posting.

8. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at [Provide Contact Information].